

COVID-19 NOTIFICATION

October 14, 2020

On October 12th we received confirmation of 2 additional confirmed COVID-19 cases

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.



WEEKLY UPDATE

October 16, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 41 residents and 31 staff members test positive for COVID-19. We currently have four employees on quarantine at home and we continue to test all staff twice a week. We will also be testing residents weekly for the next two weeks due to the outbreak status of the facility. We currently are not caring for any residents with COVID-19.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited too for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. Unfortunately, due to the county positivity rate as well as our COVID status, we are unable to have visitors at this time.

We do, however, continue to encourage window visits and the facility has several large windows that are great for window visits. The facility has an intercom that can be used to facility better communication. Please feel free to arrange the use of the intercom and/or a larger, private window if you prefer more privacy or a better view.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will update our website if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

Dawn Gordon

Dawn Gordon
Administrator



WEEKLY UPDATE

October 2, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 41 residents and 27 staff members test positive for COVID-19. We currently do not have any COVID-19 positive residents or employees.

As you might be aware, and as we have previously communicated, CMS has distributed guidance for nursing facilities to allow visitors. While we are so excited to for you to see your loved ones and to have you back at our facility, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. Please be assured we are working hard to create visitation plans that will allow you to visit your loved ones as soon as possible, but we need to make sure the visits can be done safely. We will let you know as soon as those plans are in place.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

Dawn Gordon, NHA

Dawn Gordon
Administrator



WEEKLY UPDATE

October 23, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 41 residents and 32 staff members test positive for COVID-19. We currently have three employees on quarantine at home and we continue to test all staff twice a week. We will also be testing residents weekly for the next weeks due to the outbreak status of the facility. We currently are not caring for any residents with COVID-19.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited too for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. Unfortunately, due to the county positivity rate as well as our COVID status, we are unable to have visitors at this time.

We do, however, continue to encourage window visits and the facility has several large windows that are great for window visits. The facility has an intercom that can be used to facilitate better communication and we can also provide a warm setting for visitors so they do not have to be out in the cold. Please feel free to arrange the use of the intercom and/or a larger, private, warmer window if you prefer more privacy or a better view.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will update our website if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

Dawn Gordon

Dawn Gordon
Administrator



WEEKLY UPDATE

October 30, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 41 residents and 31 staff members test positive for COVID-19. We currently are not caring for any COVID-19 positive residents. We test all employees for COVID-19 on Monday's and Thursday's. **This week, all employees tested negative.**

As you might be aware, and as we have previously communicated, CMS has distributed guidance for nursing facilities to allow visitors. While we are so excited to for you to see your loved ones and to have you back at our facility, there are many factors that determine when a facility can open up for visitors, up to and including our county COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. The current Washington County positivity rate has increased again this week and is 14.2% and, as such, we are not permitted to have indoor visitation. We will continue to test all staff twice a week until Washington County's positivity rate falls below 10%.

Visitors who wish to have a "warmer" window visit with their loved one can **call the front desk at 262-297-6300 to set up a time. The times are Monday – Friday at 10:30am and 2:30pm.** Each visit is 30 minutes long. Due to limited spots we are allowing each resident to have 1 window visit every other week to allow every family a chance to have a visit. Feel free to call daily to see if there are any same day unused visit slots available. These visits are held at the East and West side entrances of the building. The visitor will be inside between the entryway and the resident will be in the facility lounge with a window between the visitor and resident. Communication will be through an intercom. Parking is available by each location.

We are excited to share with you that starting Monday, November 16th, our hair salon will be "Open for Business". Hours may vary, but will be every Monday. **Please call the front desk at 262-297-6300 if you need to assist your loved one with arranging hair care services.**

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

Dawn Gordon, NHA

Dawn Gordon
Administrator



WEEKLY UPDATE

October 9, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 41 residents and 27 staff members test positive for COVID-19. We currently do not have any COVID-19 positive residents or employees.

As you might be aware, and as we have previously communicated, CMS has distributed guidance for nursing facilities to allow visitors. While we are so excited to for you to see your loved ones and to have you back at our facility, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. The current county positivity rate is 10.1%.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

Dawn Gordon, NHA

Dawn Gordon
Administrator