



WEEKLY UPDATE

October 23, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 41 residents and 32 staff members test positive for COVID-19. We currently have three employees on quarantine at home and we continue to test all staff twice a week. We will also be testing residents weekly for the next weeks due to the outbreak status of the facility. We currently are not caring for any residents with COVID-19.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited too for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. Unfortunately, due to the county positivity rate as well as our COVID status, we are unable to have visitors at this time.

We do, however, continue to encourage window visits and the facility has several large windows that are great for window visits. The facility has an intercom that can be used to facilitate better communication and we can also provide a warm setting for visitors so they do not have to be out in the cold. Please feel free to arrange the use of the intercom and/or a larger, private, warmer window if you prefer more privacy or a better view.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will update our website if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

Dawn Gordon

Dawn Gordon
Administrator