



WEEKLY UPDATE

November 6, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 41 residents and 34 staff members test positive for COVID-19. We currently are not caring for any COVID-19 positive residents. We test all employees for COVID-19 on Monday's and Thursday's. **This week, we had 3 employees testing positive.** They are not working and under quarantine at home.

As you might be aware, and as we have previously communicated, CMS has distributed guidance for nursing facilities to allow visitors. While we are so excited to for you to see your loved ones and to have you back at our facility, there are many factors that determine when a facility can open up for visitors, up to and including our county COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. The current Washington County positivity rate has increased again this week and is 14.3% and, as such, we are not permitted to have indoor visitation. We will continue to test all staff twice a week until Washington County's positivity rate falls below 10%.

Visitors who wish to have a "warmer" window visit with their loved one can **call the front desk at 262-297-6300 to set up a time. The times are Monday – Friday at 10:30am and 2:30pm.** Each visit is 30 minutes long. Due to limited spots we are allowing each resident to have 1 window visit every other week to allow every family a chance to have a visit. Feel free to call daily to see if there are any same day unused visit slots available. These visits are held at the East and West side entrances of the building. The visitor will be inside between the entryway and the resident will be in the facility lounge with a window between the visitor and resident. Communication will be through an intercom. Parking is available by each location.

Thanksgiving is a few weeks away and many of you are looking for ways to make this holiday season special for your loved one and we'd love to help you do that.

Please call the facility and speak with myself; Sandy, our Director of Nursing; or Nicole our Social Worker and let us help you find a way to make that possible.

We are excited to share with you that starting Monday, November 16th, our hair salon will be "Open for Business". Hours may vary, but will be every Monday. **Please call the front desk at 262-297-6300 if you need to assist your loved one with arranging hair care services.**

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

Dawn Gordon, NHA

Dawn Gordon
Administrator