



## **WEEKLY UPDATE**

**December 18, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 41 residents and 34 staff members test positive for COVID-19. We currently are not caring for any COVID-19 positive residents. In the midst of the statewide surge, we continue to test all employees for COVID-19 on Monday's and Thursday's. **This week, we had no one test positive.**

As you are aware, CMS has distributed guidance for nursing facilities to allow visitors. The current Washington County positivity rate has decreased again this week and is 10.9% and, as such, we are still not permitted to have indoor visitation. We will continue to test all staff twice a week until Washington County's positivity rate falls below 10%. **Visitors who wish to have a "warmer" window visit** with their loved one can **call the front desk at 262-297-6300 to arrange a time.** Feel free to call daily to see if there are any same day unused visit slots available. These visits are held at the East and West side entrances of the building. The visitor will be (warm) inside between the entryway and the resident will be in the facility lounge with a window between the visitor and resident. Communication will be through an intercom. Parking is available by each location.

As we head into the holiday season we can take a moment to reflect on 2020 and how it has been anything but normal. It has been 9 months since we found ourselves at the beginning of this pandemic and it seems unrelenting with cases being at an all-time high. We appreciate the support and understanding of all of you, our friends and families, as our dedicated staff have worked so hard to manage COVID 19 on an ongoing, daily effort to keep our residents and staff safe. The thank you notes, calls and gifts to our Staff have sincerely warmed the hearts of all our staff.

Christmastime and New Year celebrations are always a time of being together with our loved ones. This typically included spending time together and enjoying each other's company. This year things are looking significantly different but as we end this year, we are hopeful that we will soon enter into a new normal. The COVID vaccine is reassuring as it will serve as a valuable tool in being able to combat this deadly virus. Until then, we will continue to make efforts to provide the feeling of togetherness by continuing to keep you informed of facility updates.

We work very hard each day to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19. My hope is that all of you are staying well and helping do your part in helping STOP the SPREAD of COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

*Dawn Gordon, NHA*

Dawn Gordon  
Administrator