



WEEKLY UPDATE

December 10, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. Since the onset of this virus, we have had 41 residents and 34 staff members test positive for COVID-19. We currently are not caring for any COVID-19 positive residents. In the midst of the statewide surge, we continue to test all employees for COVID-19 on Monday's and Thursday's. **This week, we had no one test positive.**

As you have probably heard, the CDC recently announced that healthcare workers and long-term care residents should be among the first group of people to receive the vaccine for COVID-19. We are optimistic this will help stop the spread of this virus in our community. Consents for the vaccines are currently available and while we do not have the exact dates that the vaccines will be administered, we will let you know as soon as that information is available. In the meantime, please continue to do your part in limiting the transmission of COVID-19 by wearing masks, washing your hands and keeping a safe distance from others.

We are also working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (262) 297-6300.

Sincerely,

Dawn Gordon

Dawn Gordon
Administrator



WEEKLY UPDATE

December 18, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 41 residents and 34 staff members test positive for COVID-19. We currently are not caring for any COVID-19 positive residents. In the midst of the statewide surge, we continue to test all employees for COVID-19 on Monday's and Thursday's. **This week, we had no one test positive.**

As you are aware, CMS has distributed guidance for nursing facilities to allow visitors. The current Washington County positivity rate has decreased again this week and is 10.9% and, as such, we are still not permitted to have indoor visitation. We will continue to test all staff twice a week until Washington County's positivity rate falls below 10%. **Visitors who wish to have a "warmer" window visit** with their loved one can **call the front desk at 262-297-6300 to arrange a time.** Feel free to call daily to see if there are any same day unused visit slots available. These visits are held at the East and West side entrances of the building. The visitor will be (warm) inside between the entryway and the resident will be in the facility lounge with a window between the visitor and resident. Communication will be through an intercom. Parking is available by each location.

As we head into the holiday season we can take a moment to reflect on 2020 and how it has been anything but normal. It has been 9 months since we found ourselves at the beginning of this pandemic and it seems unrelenting with cases being at an all-time high. We appreciate the support and understanding of all of you, our friends and families, as our dedicated staff have worked so hard to manage COVID 19 on an ongoing, daily effort to keep our residents and staff safe. The thank you notes, calls and gifts to our Staff have sincerely warmed the hearts of all our staff.

Christmastime and New Year celebrations are always a time of being together with our loved ones. This typically included spending time together and enjoying each other's company. This year things are looking significantly different but as we end this year, we are hopeful that we will soon enter into a new normal. The COVID vaccine is reassuring as it will serve as a valuable tool in being able to combat this deadly virus. Until then, we will continue to make efforts to provide the feeling of togetherness by continuing to keep you informed of facility updates.

We work very hard each day to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19. My hope is that all of you are staying well and helping do your part in helping STOP the SPREAD of COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

Dawn Gordon, NHA

Dawn Gordon
Administrator

COVID-19 NOTIFICATION

December 22, 2020

Number of additional confirmed COVID-19 cases:

12/21/20: 2

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.



Christmas Holiday Update

December 23, 2020

Dear Residents/Families/Friends,

With Christmas and New Year's Eve around the corner, we would like to send you and your loved ones the warmest of holiday wishes. We know how difficult it is to celebrate this time of year without the same traditions we have all grown accustomed to, but with the COVID-19 vaccine becoming a reality, we are more hopeful than ever that 2021 will bring happier and safer times for everyone.

The Pavilion at Glacier Valley is scheduled to have our first COVID VACCINE clinic on December 29, 2020.

As always, we are extremely grateful that you have entrusted your loved ones to our care and we are making every effort to provide our residents with wonderful holidays. Our residents enjoyed a Fabulous Holiday Party last Friday and are looking forward to a Special Holiday meal on Christmas day. Many fun events have been planned by our Activities Team and the mood in the facility is certainly Merry and Bright!

Visitors who wish to have a "warmer" window visit with their loved one can **call the front desk at 262-297-6300 to arrange a time**. Feel free to call daily to see if there are any same day unused visit slots available. These visits are held at the East and West side entrances of the building. The visitor will be (warm) inside between the entryway and the resident will be in the facility lounge with a window between the visitor and resident. Communication will be through an intercom. Parking is available by each location.

As a reminder, our cumulative number of cases to date are as follows: 41 residents and 36 staff members have tested positive for COVID-19, 2 staff members this week. Our regular weekly updates will resume next week and we will continue to update you on our website if we receive notifications of new confirmed cases of COVID-19. As always, if you have any questions or concerns please don't hesitate to contact us directly.

On behalf of the entire staff at The Pavilion at Glacier Valley, I wish you a happy and safe Holiday Season.

Sincerely,

Dawn Gordon, Administrator



WEEKLY UPDATE

December 30, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 41 residents and 36 staff members test positive for COVID-19. We currently are not caring for any COVID-19 positive residents. In the midst of the statewide surge, we continue to test all employees for COVID-19 on Monday's and Thursday's. **This week, we had no one test positive.**

As you are aware, CMS has distributed guidance for nursing facilities to allow visitors. The current Washington County positivity rate has decreased again this week and is 9.6%. We will continue to test all staff twice a week until Washington County's positivity rate falls below 10% for two consecutive weeks.

This week, we are excited to have had our first COVID-19 VACCINE Clinic. We had over 50% of residents and staff receive the vaccine and are scheduled again for January 26th.

Visitors who wish to have a "warmer" window visit with their loved one can **call the front desk at 262-297-6300 to arrange a time.** Feel free to call daily to see if there are any same day unused visit slots available. These visits are held at the East and West side entrances of the building. The visitor will be (warm) inside between the entryway and the resident will be in the facility lounge with a window between the visitor and resident. Communication will be through an intercom. Parking is available by each location.

As a reminder, our staff work very hard each day to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

My hope is that all of you are staying well and helping do your part in helping STOP the SPREAD of COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely, and Happy New Year!

Dawn Gordon, NHA

Dawn Gordon
Administrator



WEEKLY UPDATE

December 4, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 41 residents and 34 staff members test positive for COVID-19. We currently are not caring for any COVID-19 positive residents. In the midst of the statewide surge, we continue to test all employees for COVID-19 on Monday's and Thursday's. **This week, we had no one test positive.**

As you might be aware, and as we have previously communicated, CMS has distributed guidance for nursing facilities to allow visitors. While we are so excited to for you to see your loved ones and to have you back at our facility, there are many factors that determine when a facility can open up for visitors, up to and including our county COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. The current Washington County positivity rate has decreased slightly this week and is 13.5% and, as such, we are not permitted to have indoor visitation. We will continue to test all staff twice a week until Washington County's positivity rate falls below 10%.

Visitors who wish to have a "warmer" window visit with their loved one can **call the front desk at 262-297-6300 to arrange a time.** Feel free to call daily to see if there are any same day unused visit slots available. These visits are held at the East and West side entrances of the building. The visitor will be (warm) inside between the entryway and the resident will be in the facility lounge with a window between the visitor and resident. Communication will be through an intercom. Parking is available by each location.

Holiday time this year will look different for all of us. Christmas is a few weeks away and many of you are looking for ways to make this holiday season special for your loved one and we'd love to help you do that.

Please call the facility and speak with myself; Sandy, our Director of Nursing; or Nicole our Social Worker and let us help you find a way to make that possible. We are working very hard to explore all possible options as to how make the holidays special for all – but be reminded that we need to uphold the core principles of safety for our residents, families and staff. We are planning a Holiday Party for December 18th and have a lot of exciting and festive things planned for the 18th and throughout the month of December. We will post an Activity Calendar at each of our vestibules for your viewing.

We work very hard each day to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please try to think of ways to continue to connect with our residents. Your cards, treats, flowers, children's drawings, videos, sharing favorite memories...all help. We try to post events weekly on Facebook as another opportunity for you to see what's happening at the Pavilion.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

My hope is that all of you are staying well and helping do your part in helping STOP the SPREAD of COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

Dawn Gordon, NHA

Dawn Gordon
Administrator