



WEEKLY UPDATE

February 26, 2021

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 41 residents and 38 staff members test positive for COVID-19. We currently are not caring for any COVID-19 positive residents. We test all employees for COVID-19 as guided by our county positivity rate, which has been declining gradually for the past several weeks. The rate is now at 3.9% and this week's testing results were all negative again. This is very exciting for all of us because now I can share great news with all of you.

- Our testing requirements for staff are now once per week.
- Residents will be tested upon admission and as needed, if anyone would show symptoms or have been exposed.
- We can start our indoor visits! We will be reaching out to as many of you as possible next week to share this news with you and explain the process and what to expect.
- Please call the Receptionist at 262-297-6300 M-F to schedule a visit. Visits will start gradually and will take place Monday through Friday at 10:30am and 3:30pm.
- If you do not feel comfortable entering the building, window and virtual visits are still available.

We are so excited as we make our way back to some sort of normal. Our facility has been closed for all visitors since March 13, 2020.

It is very important to remember that if the county positivity rate rises to 10%, or if a staff member or resident would test positive for COVID-19, the indoor visits would stop immediately and increased resident and staff testing would resume.

Our dedicated staff continue work hard each day to keep everyone at the Pavilion safe. We continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19. We screen all employees and clinicians before entering the facility for signs and symptoms of illness. Our residents are continually monitored and staff are using PPE as recommended by the CDC. Staff practice social distancing and use hand sanitizer and frequently wash their hands. We ask them not to report to work if they have symptoms of illness. Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

My hope is that all of you are staying well and helping do your part in helping STOP the SPREAD of COVID-19. Thank you for your ongoing patience, support, kindness, and understanding throughout these challenging times. If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

Dawn Gordon, NHA

Dawn Gordon
Administrator



WEEKLY UPDATE

February 4, 2021

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 41 residents and 38 staff members test positive for COVID-19. We currently are not caring for any COVID-19 positive residents. We test all employees for COVID-19 twice a week. Our county positivity rate is below 10% for two weeks in a row, at 7.9%. **This week, we had no one test positive.**

Tuesday, January 26th, was our second COVID-19 VACCINE Clinic. We had over 100 employees and residents receive the vaccine and our third and final clinic will be on February 23rd.

Visitors who wish to have a “warmer” window visit with their loved one can **call the front desk at 262-297-6300 to arrange a time.** Feel free to call daily to see if there are any same day unused visit slots available. These visits are held at the East and West side entrances of the building. The visitor will be (warm) inside between the entryway and the resident will be in the facility lounge with a window between the visitor and resident. Communication will be through an intercom. Parking is available by each location.

As a reminder, our staff work very hard each day to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Exciting News: We have a beautician hired and we will be announcing soon when the Beauty Sop will be open for business. Her name is Marie and she will be attending our facility orientation next week.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

My hope is that all of you are staying well and helping do your part in helping STOP the SPREAD of COVID-19.

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Sincerely,

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