



WEEKLY UPDATE

March 12, 2021

Dear Residents and Families/Representatives,

It is hard to believe that it has been one year since COVID-19 changed all of our lives so drastically. From being forced to restrict visitors and change the way our residents communicate with their loved ones to making changes in our infection prevention and control practices, everything we have done and continue to do is an effort to keep our staff and residents safe. We want to thank our staff for their unwavering dedication to our residents and we want to thank our families for their continued support and patience as we continue to navigate this pandemic.

As always, our goal is to be transparent and provide you with weekly updates on the status of COVID-19 in our facility, including the current number of positive cases in our facility, how many confirmed cases of COVID-19 we have had since the beginning of this pandemic and our visitation status.

We are currently not caring for anyone with COVID-19 and do not have any employees with COVID-19.

Total Number of Confirmed COVID-19 Cases Since the Onset of the Pandemic: Staff: 38 and Residents: 41

Date of Last Newly Confirmed COVID-19 Case: January 11, 2021

VISITATION STATUS

We have started to welcome families and friends into our facility to reunite and visit with their loved ones. Please call the Receptionist at 262-297-6300 M-F between 9am and 4pm to schedule a visit.

If you do not feel comfortable entering the building, window and virtual visits are still available.

It is very important to remember that if the county positivity rate increases, or if a staff member or resident would test positive for COVID-19, the indoor visits could stop immediately and increased resident and staff testing would resume.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

Dawn Gordon, NHA

Dawn Gordon
Administrator



WEEKLY UPDATE

March 26, 2021

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update on the status of COVID-19 in our facility.

As always, our goal is to be transparent and provide you with weekly updates on the status of COVID-19 in our facility, including the current number of positive cases in our facility, how many confirmed cases of COVID-19 we have had since the beginning of this pandemic and our visitation status.

We are currently not caring for anyone with COVID-19 and do not have any employees with COVID-19.

Total Number of Confirmed COVID-19 Cases Since the Onset of the Pandemic: Staff: 38 and Residents: 41

Date of Last Newly Confirmed COVID-19 Case: January 11, 2021

VISITATION STATUS

We have started to welcome families and friends into our facility to reunite and visit with their loved ones. In March we began scheduling indoor visitation twice a day and have open times starting for April with increased times including late afternoon and weekends.

Please call the Receptionist at 262-297-6300 M-F between 9am and 4pm to schedule a visit.

If you do not feel comfortable entering the building, window and virtual visits are still available.

It is very important to remember that if the county positivity rate increases, or if a staff member or resident would test positive for COVID-19, the indoor visits could stop immediately and increased resident and staff testing would resume.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

Dawn Gordon, NHA

Dawn Gordon
Administrator



WEEKLY UPDATE

March 5, 2021

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 41 residents and 38 staff members test positive for COVID-19. We currently are not caring for any COVID-19 positive residents. We test all employees for COVID-19 as guided by our county positivity rate, which has been declining gradually for the past several weeks. The rate is now at 3.4% and this week's testing results were all negative again.

This week we started indoor visits! It has been an emotional rollercoaster with joy and lots of happy tears. The reunion of residents and families has been an incredible blessing for our residents. We've waited almost a year for this day, 352 days to be exact.

Due to the county positivity rate, here is a recap of our changes:

- Our testing requirements for staff are once per week.
- Residents will be tested upon admission and as needed, if anyone would show symptoms or have been exposed.
- Indoor visits are twice per day, Monday through Friday. We hope to expand our hours for April.
- Please call the Receptionist at 262-297-6300 M-F to schedule a visit.
- If you do not feel comfortable entering the building, window and virtual visits are still available.

It is very important to remember that if the county positivity rate increases, or if a staff member or resident would test positive for COVID-19, the indoor visits would stop immediately and increased resident and staff testing would resume.

Our dedicated staff continue to work hard each day to keep everyone at the Pavilion safe. We continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19. We screen all employees and clinicians before entering the facility for signs and symptoms of illness. Our residents are continually monitored and staff are using PPE as recommended by the CDC. Staff practice social distancing and use hand sanitizer and frequently wash their hands. We ask them not to report to work if they have symptoms of illness. Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

My hope is that all of you are staying well and helping do your part in helping STOP the SPREAD of COVID-19. Thank you for your ongoing patience, support, kindness, and understanding throughout these challenging times. If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

Dawn Gordon, NHA

Dawn Gordon
Administrator