

## **COVID-19 UPDATE**

**May 11, 2020**

To Our Valued Residents, Families and Representatives:

We want to inform you that Glacier Valley has its first confirmed case of COVID-19. While we are disappointed that COVID-19 is in our facility, we are working hard and following the recommendations of our federal, state and local health officials to prevent further spread of this virus.

Only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering the building, all residents are continually monitored, Housekeeping is performing regular deep cleanings of the facility, staff receives education and wears personal protective equipment (PPE) as recommended by the CDC, group activities have been suspended and staff is providing individual activities for residents, we are implementing isolation protocols as required, and we encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

In an effort to provide you with the most up to date information, we will be posting updates on [our website](#) as they become available. Also, we encourage you to visit the [CDC website](#) to learn more about COVID-19 and how you can protect yourself and others.

If you have any questions or concerns, please feel free to contact us directly at 843-537-2060.