

COVID-19 UPDATE

May 11, 2020

To Our Valued Residents, Families and Representatives:

We want to inform you that Glacier Valley has its first confirmed case of COVID-19. While we are disappointed that COVID-19 is in our facility, we are working hard and following the recommendations of our federal, state and local health officials to prevent further spread of this virus.

Only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering the building, all residents are continually monitored, Housekeeping is performing regular deep cleanings of the facility, staff receives education and wears personal protective equipment (PPE) as recommended by the CDC, group activities have been suspended and staff is providing individual activities for residents, we are implementing isolation protocols as required, and we encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

In an effort to provide you with the most up to date information, we will be posting updates on [our website](#) as they become available. Also, we encourage you to visit the [CDC website](#) to learn more about COVID-19 and how you can protect yourself and others.

If you have any questions or concerns, please feel free to contact us directly at 843-537-2060.

COVID-19 NOTIFICATION

May 15, 2020

Number of additional confirmed COVID-19 cases: 1

New onset of respiratory symptoms? Yes

Have three or more residents and/or staff experienced
a new onset of respiratory symptoms in the last 72 hours?

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 301-662-8700.

COVID-19 NOTIFICATION

May 16, 2020

Number of additional confirmed COVID-19 cases: 8

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.

May 21, 2020

To Our Valued Residents, Families and Representatives:

It is hard to believe that it has been over two months since COVID-19 changed our lives so drastically. We have all had to make big adjustments in an effort to keep everyone in our community safe, and we appreciate your support as we continue to take all necessary steps to prevent further spread of COVID-19 in our facility.

As of today, we have 10 residents and 5 staff members that have tested positive for COVID-19. On Wednesday, May 20, 2020 the National Guard was at the Pavilion at Glacier Valley to assist with facility-wide testing for COVID-19. In an effort to prevent the spread of the disease, we need to know how many people are positive, especially because you can be asymptomatic when you have this virus. With over 100 employees and 80 residents, The National Guard reported for duty at 6am to help administer COVID-19 tests and we are very appreciative for their assistance. By accepting the help from the National Guard, we were able to focus our resources on resident care to ensure we are taking all of the necessary steps to keep everyone in our community safe. We have gone 4 days without a resident positive COVID-19 result. Our COVID-19 residents are receiving care on a designated unit with dedicated staff. COVID-19 positive employees are under quarantine at home.

We are committed to seeing the number of positive cases go down and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will continue to post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19.

Again, please check our website for more updates and information. If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

Dawn Gordon

Dawn Gordon
Administrator

COVID-19 NOTIFICATION

May 25, 2020

Number of additional confirmed COVID-19 cases: 11

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.

COVID-19 NOTIFICATION

May 27, 2020

Number of additional confirmed COVID-19 cases: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.

COVID-19 NOTIFICATION

May 28, 2020

Number of additional confirmed COVID-19 cases: 2

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.

WEEKLY UPDATE

The Pavilion at Glacier Valley

Dear Residents and Families/Representatives,

Please accept this letter as The Pavilion at Glacier Valley's weekly update to keep you informed about the status of COVID in our facility and what our facility is doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

As we have been reporting on our website, we have had additional cases of COVID-19 in our facility this week, which brings our total number of cases to 20 residents and 10 staff members that are positive for COVID-19. We are hoping to transition 14 residents to a Step- Down Unit next week and we have 7 employees feeling better and looking forward to returning to work next week. This week we enjoyed serenades at the window from Elvis! Check out our face book page early next week to learn more about it.

While we are disappointed to see the number of cases increases, we are taking all of the necessary stops to stop the spread of this virus and our staff will continue to work hard to protect our residents. As we previously reported, we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will continue to post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly 262-297-6300.

Sincerely,

Dawn Gordon

Dawn Gordon
Administrator

COVID-19 NOTIFICATION

May 29, 2020

Number of additional confirmed COVID-19 cases: 2

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.