

## **COVID-19 NOTIFICATION**

**June 1, 2020**

**Number of additional confirmed COVID-19 cases: 3**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.

## **COVID-19 NOTIFICATION**

**June 10, 2020**

**Number of additional confirmed COVID-19 cases: 1**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.

## WEEKLY UPDATE

**June 12, 2020**

Dear Residents and Families/Representatives,

As of today, we've had a total of 27 residents and 14 employees test positive for COVID-19. All but 3 employees have returned to work and 2 residents are being cared for on our COVID Unit today. Our numbers are finally decreasing and our last confirmed resident was about 1 week ago.

Our staff continues to practice the enhanced safety precautions we have previously reported to you through our website and we are closely monitoring the recommendations of our federal, state and local health officials regarding all aspects COVID-19 from mass testing to visitation recommendations.

In fact, as Wisconsin loosens COVID-19 restrictions throughout the state, many people are asking when they will be able to visit their loved ones. At this time, the Centers for Medicare and Medicaid Services ("CMS"), the Centers for Disease Control ("CDC") and our state health officials still recommend we restrict social visitation and only allow essential personnel in the facility. Please understand these restrictions are in place to reduce the risk of transmission of COVID-19 in our facility and to keep our residents safe.

We understand how difficult it has been to not see and visit your loved ones over the past several months and we appreciate your patience and understanding during this time. Until it is safe to allow visitors, please remember that we encourage you to stay in touch with your loved ones through FaceTime, emails, letters and phone calls. Our Social Worker, Nurses, and Therapists will continue to update you as often as you have requested and please feel free to reach out to myself at any time. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

Please remember to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19. As always, please contact us directly at 262 297-6300 if you have any questions or concerns.

Sincerely,

*Dawn Gordon*  
Administrator



## **WEEKLY UPDATE**

**June 19, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as The Pavilion at Glacier Valley's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

Since the onset of this pandemic, 28 residents and 14 staff members have tested positive for COVID-19 in our facility. While our numbers have been decreasing, I am very saddened to report that we received confirmation of one new case of COVID-19 within the last 24 hours. We continue to monitor our employees prior to the start of their shift for any symptoms related to COVID-19 and our residents continue to be monitored closely every shift. We will make sure we are taking all of the necessary steps to prevent further spread of the virus.

As a reminder, we are following the recommendations of our federal, state and local health officials and are implementing enhanced safety precautions we have previously reported to you, including but not limited to, staff is using PPE as recommended by the CDC and is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

*Dawn Gordon*

Administrator

## **COVID-19 NOTIFICATION**

**June 22, 2020**

**Number of additional confirmed COVID-19 cases in the last 24 hours: 2**

**New onset of respiratory symptoms? Yes**

Have three or more residents and/or staff experienced  
a new onset of respiratory symptoms in the last 72 hours?

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.

## **COVID-19 NOTIFICATION**

**June 25, 2020**

**Number of additional confirmed COVID-19 cases in the last 24 hours: 3**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.



## **WEEKLY UPDATE**

**June 26, 2020**

Dear Residents and Families/Representatives,

As of today, 33 residents and 17 staff members have tested positive for COVID-19. 5 residents are being cared for on our dedicated COVID-19 unit and all but 4 employees have returned to work. We will be conducting another round of all staff/all resident COVID-19 testing on Monday, June 29, 2020 and will report the results on our web-site as they come in later next week.

While we focus on stopping further spread of this virus in our facility by continuing to follow the recommendations of our health officials and practicing the enhanced safety measures we have previously reported to you, we also want to make sure our residents' daily routines are as normal as possible and that they are having some fun, too! Our Activity Department is finding creative ways to have fun this summer! A few highlights from this week are tasting a Lemonade Refresher on our World Rainforest Day; a special window visit from our beloved volunteer Molly who sang "You are my Sunshine" (see our Facebook page); and even a day dedicated to Polka and Pretzels! Next week we will "drive" ahead with a Happy Birthday Corvette Day, Welcome to July Day on July first, window music entertainment by Bob Welsh, and we will end the week with Independence Day fun!

As always, please continue to check our website for updates. We will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

*Dawn Gordon*

Dawn Gordon  
Administrator

## **COVID-19 NOTIFICATION**

**June 29, 2020**

**Number of additional confirmed COVID-19 cases: 4**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.

## **COVID-19 NOTIFICATION**

**June 3, 2020**

**Number of additional confirmed COVID-19 cases: 1**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.

## **COVID-19 NOTIFICATION**

**June 30, 2020**

**Number of additional confirmed COVID-19 cases: 1**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.

## **COVID-19 NOTIFICATION**

**June 4, 2020**

**Number of additional confirmed COVID-19 cases: 1**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.



## WEEKLY UPDATE

**June 5, 2020**

Dear Residents and Families/Representatives,

As we approach summer and states are starting to reopen slowly, we want you to know that the staff at the Pavilion at Glacier Valley continues to work hard to prevent further spread of COVID-19 in our facility.

As of today, we have had 26 residents and 11 employees test positive for COVID-19. Seven of those residents have transferred from the COVID-19 Unit to our Transitional Care Unit, and most of our employees have already returned to work. Our employee screening, ongoing education, and continuous facility deep cleaning efforts continue to be a regular part of our day, several times a day.

In addition to the increased safety precautions we have previously reported, we have a dedicated COVID – 19 Unit and a Transitional Care Unit (also called our Step-Down Unit) for residents that have tested positive for COVID-19. These separate units are staffed with dedicated employees who only work on these units; one or the other, not both. We are well stocked with PPE (masks, gowns, gloves, etc.) so our staff can safely care for our residents. We are committed to seeing the number of positive cases in our facility decrease and we will continue to work with our federal, state and local health officials to protect our residents and staff to stop further spread of this virus.

Please to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 262-297-6300.

Sincerely,

*Dawn Gordon*

Dawn Gordon  
Administrator

## **COVID-19 NOTIFICATION**

**June 8, 2020**

**Number of additional confirmed COVID-19 cases: 2**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.