



## **WEEKLY UPDATE**

**July 2, 2021**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update on the status of COVID-19 in our facility. We are happy to report that we currently have no confirmed cases of COVID-19 in our facility, therefore our visitation remains the same. I do want to remind everyone that we do still have strict guidelines to follow. We need to continue to follow the Core Principles of COVID-19 Infection Prevention (hand hygiene, wear a mask, social distancing while outside of resident rooms) and only two visitors are allowed in a room at one time. If you come to visit a loved one and there are already two people in the room, we ask that you please wait. Our visitation times are Monday - Friday 9am to 6:30pm and weekends from 9am to 3pm. Please call the Receptionist at 262-297-6300 to schedule a visit. If you do not feel comfortable entering the building, window and virtual visits are still available. If for any reason these visitation times do not work for you, please call 262- 297-6300 and we can try to accommodate your schedule.

Visitors will be screened upon arriving, they will be asked to wash their hands, wear a mask, and go directly to the resident's room, patio, or designated visitation room, while social distancing.

Please remember, if the county positivity rate increases, or if a staff member or resident would test positive for COVID-19, the indoor visits would stop until required resident and staff testing is completed.

This week we had our full state survey. We haven't had one in over 2 years due to Covid-19 and I am very proud to say that we passed with flying colors! We had two minor issues which were immediately addressed. I am so grateful to work with an amazing team of dedicated, caring, and compassionate individuals. If you call or stop in, please thank our staff for all that they do to make our facility a home for our residents!

Please join me in welcoming our new beautician/barber – Michelle Hacker. She started this week already providing services to our residents. She comes with extensive experience and is really looking forward to meeting everyone! Please feel free to contact Jessica in our Business Office (262-297-6300) to check on the status of your family member's trust account to make sure funds are available for their requested beauty shop services. No money exchanges hands with the beautician. The office handles all of that. Let us know what type of schedule you might want to set up for hair care. We will work with Michelle to make sure everyone is seen.

We are scheduling COVID-19 vaccination clinics monthly. If any of our residents are interested in receiving the vaccine or anyone would like to hear more information, please contact our Infection Control Nurse, Heather Pierce at 262-297-6346, and she would be happy to connect and discuss the vaccination process with you.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Thank you for your ongoing support and we hope that you have a safe and happy 4<sup>th</sup> of July!

Sincerely,

*Dawn Gordon, NHA*

Dawn Gordon  
Administrator