

COVID-19 NOTIFICATION

July 1, 2020

Number of additional confirmed COVID-19 cases: 2

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.

WEEKLY UPDATE

July 10, 2020

Dear Residents and Families/Representatives,

We hope everyone had a fun and safe July 4th weekend! Over the holiday, and always, our staff works hard to prevent the spread of COVID-19 in our facility. We are currently caring for 4 positive Covid-19 residents and 4 employees are off work with COVID -19. Many of our Covid-19 residents have had very mild symptoms and the majority of our employees have been asymptomatic. Since the pandemic began, we have had 41 residents and 26 employees test positive for COVID-19. Last week we had our second round of Mass Testing and have not had any positive or symptomatic residents or staff since then. We will be completing another Mass Testing for Employees on Monday, July 13, 2020 and are hoping for all negative results. It was surprising to learn last week of employee positive test results without any signs or symptoms of the virus.

Last week our facility had an Infection Control Survey conducted by the Department of Health and I am please to share with you that we passed our inspection. We are working very hard and continue to follow our federal, state and local health officials' recommendations and guidance for all appropriate precautions and preventative measures that we have reported to you on our website and previous weekly updates.

With the growing number of COVID-19 cases in certain areas of the country, it is also important to remember what you can do to help prevent community spread of the virus. You should wash your hands often with soap and water for at least 20 seconds, avoid close contact with people who are sick and people who don't live in your household by maintaining six feet of distance between you and them, cover your mouth and nose with a cloth face cover when around others, cover coughs and sneezes using the inside of your elbow and immediately wash your hands with soap and water for at least 20 seconds, and clean and disinfect frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at The Pavilion at Glacier Valley 262-297-6300.

Sincerely,

Dawn Gordon

Dawn Gordon
Administrator



WEEKLY UPDATE

July 13, 2020

Dear Residents and Families/Representatives,

We are happy to report that as of today, we have no active cases of COVID-19 in our facility. We have not had any positive resident cases reported since our Mass Testing on June 29, 2020. Another round of all employee testing occurred this week and as of this morning, with over 90% of the results in, all results have been negative. We are once again welcoming new admissions into our facility and they are under a strict 14- day quarantine and are in a designated facility area.

Since the pandemic began, we have had 41 residents and 26 employees test positive for COVID-19. This week our facility had a Federal Infection Control Survey conducted by the Department of Health and I am pleased to share with you that we passed our inspection. We are working very hard and continue to follow our federal, state and local health officials' recommendations and guidance for all appropriate precautions and preventative measures that we have reported to you on our website and previous weekly updates.

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Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

Dawn Gordon

Dawn Gordon
Administrator

WEEKLY UPDATE

July 2, 2020

Dear Residents and Families/Representatives,

Please accept this letter as The Pavilion at Glacier Valley's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

To date, we have had a total of 41 residents and 22 employees test positive with COVID -19. We are currently caring for 11 COVID -19 residents on our COVID-19 unit. On June 29, 2020 we did another round of mass testing for both residents and employees and have had 7 additional positive results (5 residents and 2 employees) and are awaiting further results. We plan to do another round of testing of employees on July 13, 2020.

Our facility continues to follow the CDC and our local health department's guidance for all appropriate precautions and preventative measures to protect our residents and staff during this pandemic, including visitation recommendations. As such, and in accordance with the guidelines available to us, we are still continuing restrictions on visitation at this time.

We realize how difficult it is not to be able to see your loved ones, and we continue to closely monitor the situation in hopes that we can reopen for visitation soon. However, it is our responsibility to make sure your loved ones are as safe as possible and reopening our facility to visitors too soon could increase our residents' risk of exposure to COVID-19. As such, and for the safety and well-being of our residents, please continue to reach out to your loved ones through phone, FaceTime, letters and e-mail and feel free to contact us directly if you need assistance facilitating that communication. We are introducing a private Window Visit area that can be arranged through our Activity or Social Services Department. Our Website and Facebook page will have further information posted in a few days.

As a reminder, only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

Dawn Gordon

Dawn Gordon
Administrator



WEEKLY UPDATE

July 30, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that as of today, we have no active cases of COVID-19 in our facility. We have not had any positive resident cases reported since our Mass Testing on June 29, 2020. Another round of all employee testing occurred on July 13th and we had 100% all negative. We are once again welcoming new admissions into our facility and they are under a strict 14- day quarantine and are in a designated facility area.

Since the pandemic began, we have had 41 residents and 26 employees test positive for COVID-19. Two weeks ago our facility had a Federal Infection Control Survey conducted by the Department of Health and I am pleased to share with you that we passed our inspection. We are working very hard and continue to follow our federal, state and local health officials' recommendations and guidance for all appropriate precautions and preventative measures that we have reported to you on our website and previous weekly updates.

With the growing number of COVID-19 cases in certain areas of the country, it is important to remember what you can do to help prevent community spread of the virus. You should wash your hands often with soap and water for at least 20 seconds, avoid close contact with people who are sick and people who don't live in your household by maintaining six feet of distance between you and them, cover your mouth and nose with a cloth face cover when around others, cover coughs and sneezes using the inside of your elbow and immediately wash your hands with soap and water for at least 20 seconds, and clean and disinfect frequently touched surfaces daily.

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If you have any questions or concerns please contact us directly at 262-297-6300.

Sincerely,

Dawn Gordon

Dawn Gordon
Administrator

COVID-19 NOTIFICATION

July 5, 2020

Number of additional confirmed COVID-19 cases in the last 24 hours: 3

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 262-297-6300.